

LICENSING, REGULATION AND ALCOHOL STRATEGY

Training Competencies Required for Crowd Controller and Security Officer Licensees

The training standard required to gain a Crowd Controller and/or Security Officer licence are the following units of competency from *PRS03, Certificate II in Security Operations*.

Units of competency applicable to both Crowd Controllers and Security Officers:

PRSSO201A	Communicate effectively in the security industry
PRSSO202A	Maintain workplace safety
PRSSO203A	Work effectively in the security industry
PRSSO204A	Work as part of a team
PRSSO205A	Provide security services to customer
PRSSO206A	Provide first aid
PRSSO207A	Respond to security risk situation
PRSSO208A	Give evidence in court
PRSSO215A	Operate basic security equipment

Additional Units of Competency Applicable to Crowd Controllers:

PRSSO210A	Control access to and exit from premises
PRSSO211A	Monitor and control individual and crowd behaviour
PRSSO222A	Protect self and others using basic defensive tactics

Additional Units of Competency Applicable to Security Officers:

PRSSO212A	Screen baggage and people
PRSSO213A	Protect Valuables in Transit
PRSSO216A	Patrol premises

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